





Accents Collection

**KNOBS AND PULLS**

<b>ac120</b>	\$35	(5/8"l, 5/8"w)	<b>KNOB</b>
<b>ac200</b>	\$60	(3-3/4"l, 1"w, 3-1/4"c)	<b>PULL</b>
<b>ac202</b>	\$60	(3-3/4"l, 1"w, 3-1/4"c)	<b>PULL</b>
<b>ac210</b>	\$57	(5-3/4"l, 3/8"d, 4-3/4"c)	<b>PULL ⚡</b>
<b>ac211</b>	\$86	(11-1/8"l, 3/8"d, 10-1/8"c)	<b>PULL ⚡</b>
<b>ac212</b>	\$57	(5-1/4"l, 3/8"d, 4-1/4"c)	<b>PULL ⚡</b>
<b>ac213</b>	\$86	(12-1/8"l, 3/8"d, 10-1/4"c)	<b>PULL ⚡</b>
<b>ac214</b>	\$57	(4-1/2"l, 3/8"d, 4-1/4"c)	<b>PULL ⚡</b>
<b>ac215</b>	\$86	(10-3/4"l, 3/8"d, 10-1/2"c)	<b>PULL ⚡</b>
<b>ac216</b>	\$57	(5"l, 3/8"d, 3"c)	<b>PULL ⚡</b>
<b>ac217</b>	\$86	(11-1/2"l, 3/8"d, 9"c)	<b>PULL ⚡</b>
<b>ac220</b>	\$50	(1-1/4"l, 1-1/4"w)	<b>KNOB ⚡</b>

**ESCUTCHEONS**

<b>ac018</b>	\$22	(3/4" x 3/4")
<b>ac020</b>	\$22	(3/4" x 3/4")
<b>ac021</b>	\$35	(2-1/4" x 2-1/4")
<b>ac023</b>	\$35	(2" x 3")
<b>ac024</b>	\$395	(12-3/4" x 4-1/4")
<b>ac025</b>	\$395	(12-3/4" x 4-1/4")

**OVERSIZED PULLS**

<b>ac300</b>	\$395	(18"l, 1"d, 15-1/4"c)	<b>PULL *</b>
<b>ac301</b>	\$435	(24"l, 1"d, 21"c)	<b>PULL *</b>
<b>ac302</b>	\$395	(18"l, 1"d, 14-1/2"c)	<b>PULL *</b>
<b>ac303</b>	\$435	(24"l, 1"d, 22-1/2"c)	<b>PULL *</b>
<b>ac304</b>	\$395	(18"l, 1"d, 16-3/4"c)	<b>PULL *</b>
<b>ac305</b>	\$435	(24"l, 1"d, 23"c)	<b>PULL *</b>
<b>ac306</b>	\$395	(18"l, 1"d, 13-3/4"c)	<b>PULL *</b>
<b>ac307</b>	\$435	(24"l, 1"d, 18"c)	<b>PULL *</b>
<b>ac310</b>	\$250	(18"l, 3/4"d, 15-1/4"c)	<b>PULL *</b>
<b>ac311</b>	\$350	(23-1/2"l, 3/4"d, 20-1/2"c)	<b>PULL *</b>
<b>ac312</b>	\$250	(18"l, 3/4"d, 14-1/2"c)	<b>PULL *</b>
<b>ac313</b>	\$350	(24"l, 3/4"d, 21"c)	<b>PULL *</b>
<b>ac314</b>	\$250	(17-1/2"l, 3/4"d, 16-3/4"c)	<b>PULL *</b>
<b>ac315</b>	\$350	(23-3/4"l, 3/4"d, 23"c)	<b>PULL *</b>
<b>ac316</b>	\$250	(18"l, 3/4"d, 13-3/4"c)	<b>PULL *</b>
<b>ac317</b>	\$350	(22"l, 3/4"d, 18"c)	<b>PULL *</b>
<b>ac320</b>	\$100	(2-1/2"l, 2-1/2"w)	<b>KNOB *</b>
<b>ac330</b>	\$220	(14"l, 1"d, 11-3/16"c)	<b>PULL *</b>
<b>ac332</b>	\$220	(15"l, 1"d, 11-1/2"c)	<b>PULL *</b>
<b>ac334</b>	\$200	(9"l, 1"d, 8-1/8"c)	<b>PULL *</b>
<b>ac336</b>	\$200	(11"l, 1"d, 6-7/8"c)	<b>PULL *</b>

**BRONZE FINISHES:**

*Antique, Black, Gunmetal, Lustre, Mink, Natural, Oil-Rubbed, and Wrought*

**STAINLESS FINISHES:**

*Polished Stainless and Satin Stainless*

⚡ Rapid Ship ships in 10 business days or less.

\*Back-to-back conversion kits available. See "Parts."

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**HANDMADE IN THE USA**



Accents Collection

**HANG-UP™ HOOKS**

- ac400** \$175 (6-1/2"l, 1"d)
- ac402** \$175 (7"l, 1"d)
- ac404** \$175 (4-1/4"l, 1"d)
- ac406** \$175 (6-1/8"l, 1"d)
- ac420** \$120 (2-1/2"l, 2-1/2"w)

**TOWEL BARS**

- ac410** \$425 (18"l, 1"d)
- ac411** \$450 (23-1/2"l, 1"d)
- ac412** \$425 (18"l, 1"d)
- ac413** \$450 (24"l, 1"d)
- ac414** \$425 (17-1/2"l, 1"d)
- ac415** \$450 (24"l, 1"d)
- ac416** \$425 (18"l, 1"d)
- ac417** \$450 (24"l, 1"d)
- ac430** \$240 (14"l, 1"d)
- ac432** \$240 (15"l, 1"d)
- ac434** \$220 (9"l, 1"d)
- ac436** \$220 (11-1/4"l, 1"d)

**TOILET TISSUE HOLDER**

- ac510** \$280 (14"l, 1"d)
- ac512** \$280 (15"l, 1"d)
- ac514** \$260 (9"l, 1"d)
- ac516** \$260 (11-1/4"l, 1"d)

**WALL PLATE COVERS**

- ac50-11** \$64 (3"w x 4-3/4"l)
- ac50-12** \$64 (3"w x 4-3/4"l) ⚡
- ac50-13** \$64 (3"w x 4-3/4"l) ⚡
- ac50-14** \$64 (3"w x 4-3/4"l) ⚡
- ac50-21** \$96 (5"w x 5"l)
- ac50-22** \$96 (5"w x 5"l) ⚡
- ac50-23** \$96 (5"w x 5"l) ⚡
- ac50-24** \$96 (5"w x 5"l)
- ac50-25** \$96 (5"w x 5"l)
- ac50-26** \$96 (5"w x 5"l)
- ac50-27** \$96 (5"w x 5"l)
- ac50-32** \$120 (6-1/2"w x 4-1/2"l)
- ac50-33** \$120 (6-1/2"w x 4-1/2"l) ⚡
- ac50-42** \$152 (8-1/2"w x 4-1/2"l)
- ac50-43** \$152 (8-1/2"w x 4-1/2"l)

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**STAINLESS FINISHES:**

*Polished Stainless and Satin Stainless*

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★ **Back-to-back conversion kits available.** See "Parts."

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**HANDMADE IN THE USA**

Hearst Castle Collection™

**KNOBS & PULLS**

<b>hcc100-2</b>	\$72	(5-7/10"l, 1-9/10"w, 3"c)	<b>PULL</b>	⚡
<b>hcc100-5</b>	\$72	(5-9/10"l, 1-3/5"w, 3"c)	<b>PULL</b>	
<b>hcc100-7</b>	\$72	(5-7/10"l, 1-7/10"w, 3"c)	<b>PULL</b>	
<b>hcc100-9</b>	\$72	(5-9/10"l, 1-9/10"w, 3"c)	<b>PULL</b>	
<b>hcc100-11</b>	\$72	(5-4/5"l, 1-7/10"w, 3"c)	<b>PULL</b>	
<b>hcc100-12</b>	\$72	(6-3/10"l, 1-3/10"w, 3"c)	<b>PULL</b>	⚡
<b>hcc100-18</b>	\$72	(5-1/4"l, 1"w, 3"c)	<b>PULL</b>	⚡
<b>hcc100-21</b>	\$72	(5-1/2"l, 1-3/5"w, 3"c)	<b>PULL</b>	
<b>hcc100-25</b>	\$72	(3-3/5"l, 1-1/5"w, 3"c)	<b>PULL</b>	⚡
<b>hcc100-26</b>	\$72	(5"l, 7/10"w, 3"c)	<b>PULL</b>	⚡
<b>hcc100-27</b>	\$72	(5-3/4"l, 4/5"w, 3"c)	<b>PULL</b>	⚡
<b>hcc100-28</b>	\$72	(5-1/5"l, 2"w, 3"c)	<b>PULL</b>	
<b>hcc110-18</b>	\$90	(11-1/4"l, 1"w, 9"c)	<b>PULL</b>	⚡
<b>hcc110-25</b>	\$90	(9-3/5"l, 1-1/5"w, 9"c)	<b>PULL</b>	⚡
<b>hcc110-26</b>	\$90	(12"l, 7/10"w, 9"c)	<b>PULL</b>	⚡
<b>hcc110-27</b>	\$90	(12"l, 4/5"w, 9"c)	<b>PULL</b>	⚡
<b>hcc220-2</b>	\$68	(1-9/10"w, 2-4/10"l)	<b>KNOB</b>	⚡
<b>hcc220-5</b>	\$68	(1-3/5"w, 2-4/10"l)	<b>KNOB</b>	
<b>hcc220-7</b>	\$68	(1-7/10"w, 2-4/10"l)	<b>KNOB</b>	
<b>hcc220-9</b>	\$68	(1-9/10"w, 2-4/10"l)	<b>KNOB</b>	
<b>hcc220-11</b>	\$68	(1-7/10"w, 2-4/10"l)	<b>KNOB</b>	
<b>hcc220-12</b>	\$68	(1-3/10"w, 2-4/10"l)	<b>KNOB</b>	⚡
<b>hcc220-13</b>	\$48	(6/10"w, 6/10"l)	<b>KNOB</b>	
<b>hcc220-14</b>	\$50	(1"w, 1"l)	<b>KNOB</b>	⚡
<b>hcc220-15</b>	\$50	(1"w, 1"l)	<b>KNOB</b>	
<b>hcc220-16</b>	\$50	(1-1/4"w, 1-1/4"l)	<b>KNOB</b>	

**KNOBS & PULLS, CONT.**

<b>hcc220-17</b>	\$56	(1-2/5"w, 1-2/5"l)	<b>KNOB</b>	⚡
<b>hcc220-18</b>	\$56	(1-1/5"w, 1-1/5"l)	<b>KNOB</b>	⚡
<b>hcc220-19</b>	\$60	(1-1/2"w, 1 1/2"l)	<b>KNOB</b>	⚡
<b>hcc220-20</b>	\$62	(1-4/5"l, 1-1/2"w)	<b>KNOB</b>	⚡
<b>hcc220-21</b>	\$62	(2-3/5"l, 7/10"w)	<b>KNOB</b>	⚡
<b>hcc220-22</b>	\$62	(2-1/2"l, 9/10"w)	<b>KNOB</b>	⚡
<b>hcc220-23</b>	\$62	(2-1/2"l, 9/10"w)	<b>KNOB</b>	
<b>hcc220-24</b>	\$65	(2-1/2"l, 1-1/2"w)	<b>KNOB</b>	
<b>hcc220-28</b>	\$62	(2-1/2"l, 1"w)	<b>KNOB</b>	

**OVERSIZED PULLS**

<b>hcc300-2</b>	\$395	(15-1/10"l, 5-3/10"w, 7-1/2"l)	<b>★</b>
<b>hcc310-12</b>	\$575	(24-3/10"l, 3-3/4"w, 16"l)	<b>★</b>
<b>hcc300-18</b>	\$250	(11-3/10"l, 1-1/2"w, 7-1/2"l)	<b>★</b>
<b>hcc310-18</b>	\$425	(21-4/5"l, 1-1/2"w, 18"l)	<b>★</b>

**TOWEL BARS**

<b>hcc400-2</b>	\$405	(15-1/10"l, 5-3/10"w)	
<b>hcc410-12</b>	\$585	(24-3/10"l, 3-3/4"w)	
<b>hcc400-18</b>	\$260	(11-3/10"l, 1-1/2"l)	
<b>hcc410-18</b>	\$435	(21-4/5"l, 1-1/2"l)	

**HANG-UP™ HOOKS**

<b>hcc430-7</b>	\$150	(3-9/10"w, 6-7/10"l)	
<b>hcc430-11</b>	\$150	(3-9/10"w, 6-7/10"l)	

**TOILET TISSUE HOLDERS**

<b>hcc500-2</b>	\$440	(15-1/10"l, 5-3/10"w)	
<b>hcc500-18</b>	\$295	(21-4/5"l, 1-1/2"l)	

**FREE STANDING TOWEL AND TOILET PAPER HOLDERS**

<b>hcc800-11</b>	RETAIL \$1198	(12.75" l, 4.25" w, 22.25" h)	
<b>hcc810-11</b>	RETAIL \$1398	(12.75" l, 4.25" w, 38.75" h)	

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**STAINLESS FINISHES:**

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**HANDMADE IN THE USA**



Manhandles® Collection

**PULLS**

- mh110-00** *original* \$200 (7-1/2" head-to-toe) ⚡
- mh110-01** *mirror* \$200 (7-1/2" head-to-toe) ⚡
- mh111-00** *original* \$220 (9" head-to-toe) ⚡
- mh111-01** *mirror* \$220 (9" head-to-toe) ⚡
- mh112-00** *original* \$200 (7-1/2" head-to-toe) ⚡
- mh112-01** *mirror* \$200 (7-1/2" head-to-toe) ⚡
- mh113-00** *original* \$220 (9" head-to-toe) ⚡
- mh113-01** *mirror* \$220 (9" head-to-toe) ⚡
- mh114-00** *original* \$200 (7-1/2" head-to-toe) ⚡
- mh114-01** *mirror* \$200 (7-1/2" head-to-toe) ⚡
- mh116-00** *original* \$200 (7-1/2" head-to-toe) ⚡
- mh116-01** *mirror* \$200 (7-1/2" head-to-toe) ⚡
- mh118-00** *original* \$200 (7-1/2" head-to-toe) ⚡
- mh118-01** *mirror* \$200 (7-1/2" head-to-toe) ⚡

**HANG-UP™ HOOKS**

- hnh401** \$285 (11-1/2" head-to-toe) ⚡
- hnh403** \$285 (11-1/2" head-to-toe) ⚡
- hnh405** \$285 (11-1/2" head-to-toe) ⚡
- hnh407** \$285 (11-1/2" head-to-toe) ⚡

**OVERSIZED PULLS**

- mh311-00** \$495 (14" head-to-toe) \* ⚡
- mh311-01** \$495 (14" head-to-toe) \* ⚡
- mh313-00** \$495 (14" head-to-toe) \* ⚡
- mh313-01** \$495 (14" head-to-toe) \* ⚡

**FREESTANDING TOWEL/TOILET TISSUE HOLDERS**

- mh813-00** \$1198 (19-3/4" h, 12-1/2" l, 4-1/4" w)
- mh813-01** \$1198 (19-3/4" h, 12-1/2" l, 4-1/4" w)

**FREESTANDING LIFE SIZE TOWEL HOLDER**

- mh10813-01** \$9998 (58" h, 36-1/2" l, 12-1/2" w)

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**HANDMADE IN THE USA**



Linea Oliva™ Collection

**KNOBS AND PULLS**

<b>l0140</b>	\$130 (6-1/2"l, 3"w, 3"c)	<b>PULL</b> ⚡
<b>l0141</b>	\$360 (15-1/4"l, 4-1/2"w, 8-7/8"c)	<b>PULL</b>
<b>l0142</b>	\$130 (6-1/2"l, 3"w, 3"c)	<b>PULL</b> ⚡
<b>l0143</b>	\$360 (15-1/4"l, 5-1/2"w, 8-7/8"c)	<b>PULL</b>
<b>l0240</b>	\$88 (3"l, 1-3/4"w)	<b>KNOB</b> ⚡
<b>l0242</b>	\$88 (4"l, 1-3/4"w)	<b>KNOB</b> ⚡
<b>l0244</b>	\$70 (3"l, 1-3/4"w)	<b>KNOB</b>
<b>l0245</b>	\$70 (4"l, 1-3/4"w)	<b>KNOB</b>

**OVERSIZED PULLS**

<b>l0340</b>	\$375 (15"l, 5"w, 7"c)★
<b>l0342</b>	\$375 (14-3/4"l, 4-3/4"w, 7"c)★

Motif Collection

**KNOBS AND PULLS**

<b>m0200</b>	\$65 (4-1/4"l, 1-5/8"w, 3"c)	<b>BIN PULL</b>
<b>m0214</b>	\$62 (4-3/8"l, 3/8"w, 4"c)	<b>PULL</b> ⚡
<b>m0215</b>	\$95 (8-1/4"l, 3/8"w, 8"c)	<b>PULL</b> ⚡
<b>m0216</b>	\$72 (5-1/4"l, 3/8"w, 3"c)	<b>PULL</b> ⚡
<b>m0217</b>	\$105 (12"l, 3/8"w, 8-3/4"c)	<b>PULL</b> ⚡
<b>m0220</b>	\$62 (3"l, 1-1/8"w)	<b>KNOB</b>
<b>m0224</b>	\$40 (1-1/8"l, 3/8"w)	<b>KNOB</b>
<b>m0225</b>	\$48 (1-1/2"l, 3/8"w, 1"c)	<b>KNOB</b> ⚡
<b>m0226</b>	\$48 (2-3/8"l, 3/8"w)	<b>KNOB</b> ⚡

**OVERSIZED PULLS**

<b>m0334</b>	\$310 (9"l, 1"w, 8"c)★
<b>m0335</b>	\$600 (24"l, 1"w, 23"c)★
<b>m0336</b>	\$335 (13"l, 1"w, 7-1/2"c)★

**HANG-UP™ HOOKS**

<b>m0404</b>	\$225 (4-1/4"l, 1"w)
<b>m0406</b>	\$235 (7-1/2"l, 1"w)

**TOWEL BARS**

<b>m0434</b>	\$330 (9"l, 1"w, 8"c)
<b>m0435</b>	\$620 (24"l, 1"w, 23"c)
<b>m0436</b>	\$355 (13"l, 1"w, 7-1/2"c)

**TOILET TISSUE HOLDERS**

<b>m0534</b>	\$370 (9"l, 1"w, 8"c)
<b>m0536</b>	\$395 (13"l, 1"w, 7-1/2"c)

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And More...

Babyface™ Collection

- bb222** \$35 (1"w, 1-1/4"l) **KNOB**  
**hbb422** \$76 (1-5/8"w, 1-3/4"l) **HANG-UP™ HOOK**

Bump Collection

- bp294** \$35 (3/4"w, 3/4"l) **KNOB**

Domestic Animals Collection

- da292** \$60 (2"w, 2"l) **KNOB** ⚡  
**da492** \$72 (2"w, 2"l) **HANG-UP™ HOOK** ⚡

Exotic Animals Collection

- ea290** \$60 (2-1/4"l, 1-1/4"w) **KNOB**  
**ea490** \$72 (2-1/4"l, 1-1/4"w) **HANG-UP™ HOOK**

Flutterbyes™ Collection

- fb280** \$60 (3-3/8"w, 1-1/2"l) **KNOB** ⚡  
**fb281** \$60 (2-1/4"w, 2-1/8"l) **KNOB** ⚡  
**fb282** \$60 (2-1/4"w, 1-7/8"l) **KNOB** ⚡  
**fb283** \$60 (2-7/8"w, 2-1/8"l) **KNOB** ⚡

Honeydipper Collection

- hd223** \$40 (3/4"w, 3/4"l) **KNOB** ⚡

Jr. Mint Collection

- jr224** \$40 (1"w, 1"l) **KNOB** ⚡

Little Loops Collection

- ll225** \$35 (7/8"l, 5/8"w) **KNOB**  
**ll226** \$35 (1-1/8"l, 5/8"w) **KNOB**

Lychee Nut Collection

- ly221** \$40 (7/8"w, 1"l) **KNOB**  
**hly421** \$72 (2-1/8"w, 2-3/4"l) **HANG-UP™ HOOK**

Ovum Collection

- ov231** \$52 (7/8"w, 7/8"l) **KNOB**  
**ov232** \$52 (1-1/8"w, 1"l) **KNOB** ⚡

Stellata Collection

- st296** \$60 (2-1/2"w, 2-1/2"l) **KNOB**  
**st396** \$200 (4-1/4"w, 4-1/4"l) **KNOB**  
**st496** \$225 (4-1/4"w, 4-1/4"l) **HANG-UP™ HOOK**

**BRONZE FINISHES:**

*Antique, Black, Gunmetal, Lustre, Mink, Natural, Oil-Rubbed, and Wrought*

**STAINLESS FINISHES:**

*Polished Stainless and Satin Stainless*

⚡ Rapid Ship ships in 10 business days or less.

★ **Back-to-back conversion kits available.** See "Parts."

**l = length, w = width, d = diameter, c = approximate center-to-center**

Due to the handmade nature of Jaye Design LLC's products, we recommend sending a finish match when adding to a previous order. Sizes and colors may vary. Measurements are approximate. Please do not drill your installation before receiving your hardware order.

Prices quoted FOB point of origin and do not include shipping and handling charges. Jaye Design LLC reserves the right to change prices without notice prior to executing an order confirmation.

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Parts

- pts09** \$40 1pc. set back-to-back mounting conversion kit (specify door thickness when ordering)
- pts10** \$70 2pc. set back-to-back mounting conversion kit (specify door thickness when ordering)

Shipping & Handling Fees

NET PRICE	LIST PRICE	FREIGHT (UPS Ground within the Continental US)
\$0 - 99	\$0 - 199	\$15.50
\$100 - 249	\$200 - 499	\$17.50
\$250 - 375	\$500 - 751	\$22.50
\$376++	\$752++	6% of merchandise total net price

ADDITIONAL SERVICES	FEE
UPS 2nd Day Air	To be determined
UPS Standard Overnight	To be determined
Drop Shipment	Add \$5.00 per address
Signature Required	Add \$5.00 per address

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## Company Policy and General Information

*All orders are subject to the terms and conditions stated on this form, which should be read and understood prior to ordering.*

**How to Order** - Reseller shall present Jaye Design LLC with a signed Purchase Order placed by fax, by email, or by mail. Verbal Purchase Orders and verbal changes will not be accepted. No changes to a given Purchase Order may be made after confirmation of order by Jaye Design LLC. Standard lead-time for Jaye Design LLC Rapid Ship Program products is customarily 10 days or less plus chosen shipping time from confirmation of order. Standard lead-time for Jaye Design LLC remaining products is customarily four to six weeks plus chosen shipping time from confirmation of order. All sales are final, including custom orders. On an exception only basis, if Jaye Design LLC deems that a return or exchange is acceptable, a Restocking Fee of 35% of the Manufacturer's Suggested List Price will apply. No exceptions will be made for custom orders. Custom order rates shall be determined on a per order basis. Custom designs executed by Jaye Design LLC become the intellectual property of Jaye Design LLC. Jaye Design LLC reserves the right to photograph and publish custom projects.

**Discontinuance** - Jaye Design LLC reserves the right to discontinue or change any price, product, design, function, and finish without prior notice.

**Shipping and Handling** - Shipping and Handling charges from the place of manufacture, currently Oregon but subject to change, will be added to the total Invoice amount. Please see current Pricelist for relevant Shipping and Handling charges. Jaye Design LLC is not responsible for any damage once products leave the place of manufacture. All claims must be filed with the carrier directly.

**Resale** - Jaye Design LLC shall receive a signed California Seller's Permit or Certificate of Registration-Use Tax to accept Purchase Orders from a California Reseller or from a Reseller wishing to have merchandise drop-shipped to a customer at a California address. If not, the current appropriate California Sales Tax will be added to the Invoices.

**Terms** - Jaye Design LLC will offer Reseller **prepaid** terms to initiate production until a relationship is developed. All orders for products for display, and for custom products, are to be **prepaid**. When granted by Jaye Design LLC, payment terms are **Net 21**, defined as Due and Payable 21 days from the date of the Invoice. Large orders may require a 50% deposit to initiate production and may be subject to payment in full prior to release of shipment. If Reseller fails to pay within terms granted by Jaye Design LLC, payment terms will default to **prepaid**. Reseller shall submit a credit application with satisfactory trade and bank references. All credit information must be submitted in writing with an authorized signature. Jaye Design LLC reserves the right to cancel or change its credit terms at the management's discretion and may request advance payment at any time. All payments are to be in U. S. currency only.

**Penalties** - A penalty of the maximum allowable percent of the Invoice total may be added to all Invoices for which payment is seven days past due. Additional penalties will accrue for any additional days past due thereafter up to the limits allowed by applicable law. Any cost incurred to enforce the collection of an invoice and penalties will be added to the balance due. Jaye Design LLC may hold pending orders on overdue accounts. For each check returned to Jaye Design LLC unpaid by Reseller's bank, a \$35 service charge will be due.

**Merchandise Claims and Returns** - All sales are final. Any claim for defective merchandise or shortages must be made in writing directly to the shipping company and to Jaye Design LLC within ten days of receipt of the shipment. Defective merchandise, returned for repair or exchange, must be accompanied by a Jaye Design LLC issued Returned Goods Authorization (RGA) form and shipped to the address specified in the RGA. The RGA number must also be marked clearly on each carton returned. No returns are accepted for defective merchandise after thirty days.

**Disclaimers** - Jaye Design LLC products are made individually and sizes and colors may vary (slight color and shade variations are inherent in the chemical patina process). When ordering additional product to be used in conjunction with previously purchased product, a sample is strongly recommended to ensure closest finish match. Every effort has been made to finish our products in a protective way; however, bronze will inevitably darken as it ages. Please exercise the caution you would with any fine cast metal piece and avoid abrasive cleaners and avoid acidic handling. Returns will not be accepted for irregularities, tarnish or scratching.

**These terms and conditions of sale constitute the entire agreement and a binding contract between Customer and Jaye Design LLC and will be governed by the laws of the State of California. All disputes will fall under the jurisdiction of the California courts in the County of San Francisco.**

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