



Rapid Ship Program ⚡
With Retail Pricing

Lead-time for the following items in all finishes is up to 10 business days.
(Extended lead-times may apply to large quantity orders.)

ACCENTS		MANHANDLES		HEARST CASTLE		MOTIF	
ac210	\$60	mh110-00	\$210	hcc100-18	\$76	m0214	\$66
ac211	\$90	mh110-01	\$210	hcc100-25	\$76	m0215	\$105
ac212	\$60	mh111-00	\$230	hcc100-26	\$76	m0216	\$80
ac213	\$90	mh111-01	\$230	hcc110-18	\$96	m0217	\$110
ac214	\$60	mh112-00	\$210	hcc110-25	\$94	m0225	\$50
ac215	\$90	mh112-01	\$210	hcc110-26	\$96	m0226	\$50
ac216	\$60	mh113-00	\$230	hcc220-16	\$55		
ac217	\$90	mh113-01	\$230	hcc220-17	\$60		
ac220	\$54	mh114-00	\$210	hcc220-18	\$60		
ac50-12	\$68	mh114-01	\$210			AND MORE...	
ac50-13	\$68	mh116-00	\$210			da292	\$64
ac50-14	\$68	mh116-01	\$210	LINEA OLIVA		da492	\$76
ac50-22	\$106	mh118-00	\$210	lo140	\$140	fb280	\$64
ac50-23	\$106	mh118-01	\$210	lo142	\$140	fb281	\$64
ac50-33	\$130	mh311-00	\$540	lo240	\$84	fb282	\$64
		mh311-01	\$540	lo242	\$84	fb283	\$64
		mh313-00	\$540			hd223	\$42
		mh313-01	\$540			jr224	\$42
		hmh401	\$295			ov232	\$55
		hmh403	\$295				
		hmh405	\$295				
		hmh407	\$295				

All other styles will be Made to Order with typical lead-times of up to 6 weeks for bronze and up to 8 weeks for stainless steel. Currently, we do have inventory on many of these styles in which case lead-time can be 10 business days or less depending on quantities that are available. Email us at INFO@JAYEDSGN.COM to inquire. Specify item numbers, finish, and quantities that you are interested in.

⚡ Rapid Ship ships in 10 business days or less.

HANDMADE IN THE USA

Accents Collection

KNOBS AND PULLS

ac120	\$30	(5/8"l, 5/8"w)	KNOB
ac200	\$64	(3-3/4"l, 1"w, 3-1/4"c)	PULL
ac202	\$64	(3-3/4"l, 1"w, 3-1/4"c)	PULL
ac210	\$60	(5-3/4"l, 3/8"d, 4-3/4"c)	PULL ⚡
ac211	\$90	(11-1/8"l, 3/8"d, 10-1/8"c)	PULL ⚡
ac212	\$60	(5-1/4"l, 3/8"d, 4-1/4"c)	PULL ⚡
ac213	\$90	(12-1/8"l, 3/8"d, 10-1/4"c)	PULL ⚡
ac214	\$60	(4-1/2"l, 3/8"d, 4-1/4"c)	PULL ⚡
ac215	\$90	(10-3/4"l, 3/8"d, 10-1/2"c)	PULL ⚡
ac216	\$60	(5"l, 3/8"d, 3"c)	PULL ⚡
ac217	\$90	(11-1/2"l, 3/8"d, 9"c)	PULL ⚡
ac220	\$54	(1-1/4"l, 1-1/4"w)	KNOB ⚡

ESCUTCHEONS

ac018	\$23	(3/4" x 3/4")
ac020	\$23	(3/4" x 3/4")
ac021	\$35	(2-1/4" x 2-1/4")
ac023	\$35	(2" x 3")
ac024	\$400	(12-3/4" x 4-1/4")
ac025	\$420	(12-3/4" x 4-1/4")

OVERSIZED PULLS

ac300	\$418	(18"l, 1"d, 15-1/4"c)	PULL *
ac301	\$448	(24"l, 1"d, 21"c)	PULL *
ac302	\$418	(18"l, 1"d, 14-1/2"c)	PULL *
ac303	\$448	(24"l, 1"d, 22-1/2"c)	PULL *
ac304	\$418	(18"l, 1"d, 16-3/4"c)	PULL *
ac305	\$448	(24"l, 1"d, 23"c)	PULL *
ac306	\$418	(18"l, 1"d, 13-3/4"c)	PULL *
ac307	\$448	(24"l, 1"d, 18"c)	PULL *
ac310	\$385	(18"l, 3/4"d, 15-1/4"c)	PULL *
ac311	\$415	(23-1/2"l, 3/4"d, 20-1/2"c)	PULL *
ac312	\$385	(18"l, 3/4"d, 14-1/2"c)	PULL *
ac313	\$415	(24"l, 3/4"d, 21"c)	PULL *
ac314	\$385	(17-1/2"l, 3/4"d, 16-3/4"c)	PULL *
ac315	\$415	(23-3/4"l, 3/4"d, 23"c)	PULL *
ac316	\$385	(18"l, 3/4"d, 13-3/4"c)	PULL *
ac317	\$415	(22"l, 3/4"d, 18"c)	PULL *
ac320	\$105	(2-1/2"l, 2-1/2"w)	KNOB *
ac330	\$230	(14"l, 1"d, 11-3/16"c)	PULL *
ac332	\$230	(15"l, 1"d, 11-1/2"c)	PULL *
ac334	\$210	(9"l, 1"d, 8-1/8"c)	PULL *
ac336	\$210	(11"l, 1"d, 6-7/8"c)	PULL *

BRONZE FINISHES:

Antique, Black, Gunmetal, Lustre, Mink, Natural, Oil-Rubbed, and Wrought

STAINLESS FINISHES:

Polished Stainless and Satin Stainless

⚡ Rapid Ship ships in 10 business days or less.

* Back-to-back conversion kits available. See "Parts."

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HANDMADE IN THE USA



Accents Collection

HANG-UP™ HOOKS

- ac400** \$185 (6-1/2"l, 1"d)
- ac402** \$185 (7"l, 1"d)
- ac404** \$185 (4-1/4"l, 1"d)
- ac406** \$185 (6-1/8"l, 1"d)
- ac420** \$126 (2-1/2"l, 2-1/2"w)

TOWEL BARS

- ac410** \$446 (18"l, 1"d)
- ac411** \$476 (23-1/2"l, 1"d)
- ac412** \$446 (18"l, 1"d)
- ac413** \$476 (24"l, 1"d)
- ac414** \$446 (17-1/2"l, 1"d)
- ac415** \$476 (24"l, 1"d)
- ac416** \$446 (18"l, 1"d)
- ac417** \$476 (24"l, 1"d)
- ac430** \$254 (14"l, 1"d)
- ac432** \$254 (15"l, 1"d)
- ac434** \$234 (9"l, 1"d)
- ac436** \$234 (11-1/4"l, 1"d)

TOILET TISSUE HOLDER

- ac510** \$314 (14"l, 1"d)
- ac512** \$314 (15"l, 1"d)
- ac514** \$274 (9"l, 1"d)
- ac516** \$274 (11-1/4"l, 1"d)

WALL PLATE COVERS

- ac50-11** \$74 (3"w x 4-3/4"l)
- ac50-12** \$68 (3"w x 4-3/4"l) ⚡
- ac50-13** \$68 (3"w x 4-3/4"l) ⚡
- ac50-14** \$68 (3"w x 4-3/4"l) ⚡
- ac50-21** \$106 (5"w x 5"l)
- ac50-22** \$106 (5"w x 5"l) ⚡
- ac50-23** \$106 (5"w x 5"l) ⚡
- ac50-24** \$106 (5"w x 5"l)
- ac50-25** \$106 (5"w x 5"l)
- ac50-26** \$106 (5"w x 5"l)
- ac50-27** \$106 (5"w x 5"l)
- ac50-32** \$130 (6-1/2"w x 4-1/2"l)
- ac50-33** \$130 (6-1/2"w x 4-1/2"l) ⚡
- ac50-42** \$165 (8-1/2"w x 4-1/2"l)
- ac50-43** \$165 (8-1/2"w x 4-1/2"l)

BRONZE FINISHES:

Antique, Black, Gunmetal, Lustre, Mink, Natural, Oil-Rubbed, and Wrought

STAINLESS FINISHES:

Polished Stainless and Satin Stainless

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★ **Back-to-back conversion kits available.** See "Parts."

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HANDMADE IN THE USA

Hearst Castle Collection™

KNOBS & PULLS

hcc100-2	\$72	(5-7/10"l, 1-9/10"w, 3"c)	PULL	⚡
hcc100-5	\$76	(5-9/10"l, 1-3/5"w, 3"c)	PULL	
hcc100-7	\$76	(5-7/10"l, 1-7/10"w, 3"c)	PULL	
hcc100-9	\$76	(5-9/10"l, 1-9/10"w, 3"c)	PULL	
hcc100-11	\$72	(5-4/5"l, 1-7/10"w, 3"c)	PULL	
hcc100-12	\$72	(6-3/10"l, 1-3/10"w, 3"c)	PULL	
hcc100-18	\$76	(5-1/4"l, 1"w, 3"c)	PULL	⚡
hcc100-21	\$76	(5-1/2"l, 1-3/5"w, 3"c)	PULL	
hcc100-25	\$76	(3-3/5"l, 1-1/5"w, 3"c)	PULL	⚡
hcc100-26	\$76	(5"l, 7/10"w, 3"c)	PULL	⚡
hcc100-27	\$76	(5-3/4"l, 4/5"w, 3"c)	PULL	
hcc100-28	\$84	(5-1/5"l, 2"w, 3"c)	PULL	
hcc110-18	\$96	(11-1/4"l, 1"w, 9"c)	PULL	⚡
hcc110-25	\$94	(9-3/5"l, 1-1/5"w, 9"c)	PULL	⚡
hcc110-26	\$96	(12"l, 7/10"w, 9"c)	PULL	⚡
hcc110-27	\$94	(12"l, 4/5"w, 9"c)	PULL	
hcc220-2	\$72	(1-9/10"w, 2-4/10"l)	KNOB	
hcc220-5	\$72	(1-3/5"w, 2-4/10"l)	KNOB	
hcc220-7	\$72	(1-7/10"w, 2-4/10"l)	KNOB	
hcc220-9	\$72	(1-9/10"w, 2-4/10"l)	KNOB	
hcc220-11	\$72	(1-7/10"w, 2-4/10"l)	KNOB	
hcc220-12	\$72	(1-3/10"w, 2-4/10"l)	KNOB	
hcc220-13	\$50	(6/10"w, 6/10"l)	KNOB	
hcc220-14	\$53	(1"w, 1"l)	KNOB	
hcc220-15	\$53	(1"w, 1"l)	KNOB	
hcc220-16	\$55	(1-1/4"w, 1-1/4"l)	KNOB	⚡

KNOBS & PULLS, CONT.

hcc220-17	\$60	(1-2/5"w, 1-2/5"l)	KNOB	⚡
hcc220-18	\$60	(1-1/5"w, 1-1/5"l)	KNOB	⚡
hcc220-19	\$64	(1-1/2"w, 1 1/2"l)	KNOB	
hcc220-20	\$68	(1-4/5"l, 1-1/2"w)	KNOB	
hcc220-21	\$68	(2-3/5"l, 7/10"w)	KNOB	
hcc220-22	\$68	(2-1/2"l, 9/10"w)	KNOB	
hcc220-23	\$68	(2-1/2"l, 9/10"w)	KNOB	
hcc220-24	\$68	(2-1/2"l, 1-1/2"w)	KNOB	
hcc220-28	\$68	(2-1/2"l, 1"w)	KNOB	

OVERSIZED PULLS

hcc300-2	\$410	(15-1/10"l, 5-3/10"w, 7-1/2"l)	⚡*
hcc310-12	\$610	(24-3/10"l, 3-3/4"w, 16"l)	⚡*
hcc300-18	\$255	(11-3/10"l, 1-1/2"w, 7-1/2"l)	⚡*
hcc310-18	\$440	(21-4/5"l, 1-1/2"w, 18"l)	⚡*

TOWEL BARS

hcc400-2	\$434	(15-1/10"l, 5-3/10"w)	
hcc410-12	\$634	(24-3/10"l, 3-3/4"w)	
hcc400-18	\$276	(11-3/10"l, 1-1/2"w)	
hcc410-18	\$460	(21-4/5"l, 1-1/2"w)	

HANG-UP™ HOOKS

hcc430-7	\$160	(3-9/10"w, 6-7/10"l)	
hcc430-11	\$160	(3-9/10"w, 6-7/10"l)	

TOILET TISSUE HOLDERS

hcc500-18	\$316	(21-4/5"l, 1-1/2"w)	
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FREE STANDING TOWEL AND TOILET PAPER HOLDERS

hcc800-11	\$1,564	(12.75" l, 4.25" w, 22.25" h)	
hcc810-11	\$2,004	(12.75" l, 4.25" w, 38.75" h)	

BRONZE FINISHES:

Antique, Black, Gunmetal, Lustre, Mink, Natural, Oil-Rubbed, and Wrought

STAINLESS FINISHES:

Polished Stainless and Satin Stainless

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⚡*Back-to-back conversion kits available. See "Parts."

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HANDMADE IN THE USA



Manhandles® Collection

PULLS

- mh110-00** *original* \$210 (7-1/2" head-to-toe) ⚡
- mh110-01** *mirror* \$210 (7-1/2" head-to-toe) ⚡
- mh111-00** *original* \$230 (9" head-to-toe) ⚡
- mh111-01** *mirror* \$230 (9" head-to-toe) ⚡
- mh112-00** *original* \$210 (7-1/2" head-to-toe) ⚡
- mh112-01** *mirror* \$210 (7-1/2" head-to-toe) ⚡
- mh113-00** *original* \$230 (9" head-to-toe) ⚡
- mh113-01** *mirror* \$230 (9" head-to-toe) ⚡
- mh114-00** *original* \$210 (7-1/2" head-to-toe) ⚡
- mh114-01** *mirror* \$210 (7-1/2" head-to-toe) ⚡
- mh116-00** *original* \$210 (7-1/2" head-to-toe) ⚡
- mh116-01** *mirror* \$210 (7-1/2" head-to-toe) ⚡
- mh118-00** *original* \$210 (7-1/2" head-to-toe) ⚡
- mh118-01** *mirror* \$210 (7-1/2" head-to-toe) ⚡

HANG-UP™ HOOKS

- hnh401** \$295 (11-1/2" head-to-toe) ⚡
- hnh403** \$295 (11-1/2" head-to-toe) ⚡
- hnh405** \$295 (11-1/2" head-to-toe) ⚡
- hnh407** \$295 (11-1/2" head-to-toe) ⚡

OVERSIZED PULLS

- mh311-00** \$540 (14" head-to-toe) * ⚡
- mh311-01** \$540 (14" head-to-toe) * ⚡
- mh313-00** \$540 (14" head-to-toe) * ⚡
- mh313-01** \$540 (14" head-to-toe) * ⚡

FREESTANDING TOWEL/TOILET TISSUE HOLDERS

- mh813-00** \$1,480 (19-3/4" h, 12-1/2" l, 4-1/4" w)
- mh813-01** \$1,480 (19-3/4" h, 12-1/2" l, 4-1/4" w)

FREESTANDING LIFE SIZE TOWEL HOLDER

- mh10813-01** \$10,498 (58" h, 36-1/2" l, 12-1/2" w)

BRONZE FINISHES:

Antique, Black, Gunmetal, Lustre, Mink, Natural, Oil-Rubbed, and Wrought

STAINLESS FINISHES:

Polished Stainless and Satin Stainless

⚡ Rapid Ship ships in 10 business days or less.

* Back-to-back conversion kits available. See "Parts."

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HANDMADE IN THE USA



Linea Oliva™ Collection

KNOBS AND PULLS

l0140	\$140 (6-1/2"l, 3"w, 3"c)	PULL ⚡
l0141	\$370 (15-1/4"l, 4-1/2"w, 8-7/8"c)	PULL
l0142	\$140 (6-1/2"l, 3"w, 3"c)	PULL ⚡
l0143	\$370 (15-1/4"l, 5-1/2"w, 8-7/8"c)	PULL
l0240	\$84 (3"l, 1-3/4"w)	KNOB ⚡
l0242	\$84 (4"l, 1-3/4"w)	KNOB ⚡
l0244	\$76 (3"l, 1-3/4"w)	KNOB
l0245	\$76 (4"l, 1-3/4"w)	KNOB

OVERSIZED PULLS

l0340	\$398 (15"l, 5"w, 7"c) *
l0342	\$398 (14-3/4"l, 4-3/4"w, 7"c) *

Motif Collection

KNOBS AND PULLS

m0200	\$68 (4-1/4"l, 1-5/8"w, 3"c)	BIN PULL
m0214	\$66 (4-3/8"l, 3/8"w, 4"c)	PULL ⚡
m0215	\$105 (8-1/4"l, 3/8"w, 8"c)	PULL ⚡
m0216	\$80 (5-1/4"l, 3/8"w, 3"c)	PULL ⚡
m0217	\$110 (12"l, 3/8"w, 8-3/4"c)	PULL ⚡
m0220	\$66 (3"l, 1-1/8"w)	KNOB
m0224	\$38 (1-1/8"l, 3/8"w)	KNOB
m0225	\$50 (1-1/2"l, 3/8"w, 1"c)	KNOB ⚡
m0226	\$50 (2-3/8"l, 3/8"w)	KNOB ⚡

OVERSIZED PULLS

m0334	\$395 (9"l, 1"w, 8"c) *
m0335	\$595 (24"l, 1"w, 23"c) *
m0336	\$435 (13"l, 1"w, 7-1/2"c) *

HANG-UP™ HOOKS

m0404	\$275 (4-1/4"l, 1"w)
m0406	\$285 (7-1/2"l, 1"w)

TOWEL BARS

m0434	\$419 (9"l, 1"w, 8"c)
m0435	\$619 (24"l, 1"w, 23"c)
m0436	\$459 (13"l, 1"w, 7-1/2"c)

TOILET TISSUE HOLDERS

m0534	\$459 (9"l, 1"w, 8"c)
m0536	\$499 (13"l, 1"w, 7-1/2"c)

BRONZE FINISHES:

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STAINLESS FINISHES:

Polished Stainless and Satin Stainless

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HANDMADE IN THE USA

And More...

Babyface™ Collection

bb222 \$34 (1"W, 1-1/4"L) **KNOB**
hbb422 \$80 (1-5/8"W, 1-3/4"L) **HANG-UP™ HOOK**

Bump Collection

bp294 \$34 (3/4"W, 3/4"L) **KNOB**

Domestic Animals Collection

da292 \$64 (2"W, 2"L) **KNOB** ⚡
da492 \$76 (2"W, 2"L) **HANG-UP™ HOOK** ⚡

Exotic Animals Collection

ea290 \$64 (2-1/4"L, 1-1/4"W) **KNOB**
ea490 \$76 (2-1/4"L, 1-1/4"W) **HANG-UP™ HOOK**

Flutterbyes™ Collection

fb280 \$64 (3-3/8"W, 1-1/2"H) **KNOB** ⚡
fb281 \$64 (2-3/8"W, 2-1/8"H) **KNOB** ⚡
fb282 \$64 (2-1/8"W, 1-7/8"H) **KNOB** ⚡
fb283 \$64 (2-7/8"W, 2-1/8"H) **KNOB** ⚡
fb480 \$96 (3-3/8"W, 2-1/4"H) **HOOK**
fb481 \$96 (2-3/8"W, 2-1/4"H) **HOOK**
fb482 \$96 (2-1/8"W, 2-1/4"H) **HOOK**
fb483 \$96 (2-7/8"W, 2-1/4"H) **HOOK**

Honeydipper Collection

hd223 \$42 (3/4"W, 3/4"L) **KNOB** ⚡

Jr. Mint Collection

jr224 \$42 (1"W, 1"L) **KNOB** ⚡

Little Loops Collection

ll225 \$34 (7/8"L, 5/8"W) **KNOB**
ll226 \$34 (1-1/8"L, 5/8"W) **KNOB**

Lychee Nut Collection

ly221 \$42 (7/8"W, 1"L) **KNOB**
hly421 \$72 (2-1/8"W, 2-3/4"L) **HANG-UP™ HOOK**

Ovum Collection

ov231 \$55 (7/8"W, 7/8"L) **KNOB**
ov232 \$55 (1-1/8"W, 1"L) **KNOB** ⚡

Stellata Collection

st296 \$64 (2-1/2"W, 2-1/2"L) **KNOB**
st396 \$210 (4-1/4"W, 4-1/4"L) **KNOB**
st496 \$240 (4-1/4"W, 4-1/4"L) **HANG-UP™ HOOK**

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STAINLESS FINISHES:

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HANDMADE IN THE USA

RETAIL PRICE LIST



SPRING 2026
Effective April 1, 2026

Parts

pts09	\$40	1pc. Set Back-to-back Mounting Conversion Kit (specify door thickness when ordering)	fs	\$12	Finish Sample (returnable as colormatch with order, sold at a flat rate price with no discounts available)
pts10	\$70	2pc. Set Back-to-back Mounting Conversion Kit (specify door thickness when ordering)	fs10	\$100	Finish Sample Set of 10 (sold at a flat rate price with no discounts available)
pts11	\$80	3pc. Set Back-to-back Mounting Conversion Kit (specify door thickness when ordering)			

Shipping & Handling Fees

NET PRICE	LIST PRICE	FREIGHT (UPS Ground within the Continental US)
\$0 - 99	\$0 - 199	\$16.50
\$100 - 249	\$200 - 499	\$18.50
\$250 - 375	\$500 - 751	\$24.50
\$409++	\$818++	6% of merchandise total net price

ADDITIONAL SERVICES	FEE
UPS 2nd Day Air	To be determined
UPS Standard Overnight	To be determined
Drop Shipment	Add \$6.00 per address
Signature Required	Add \$6.00 per address

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TEL 415.822.4040 | WWW.JAYEDSGN.COM | INFO@JAYEDSGN.COM

Company Policy and General Information

All orders are subject to the terms and conditions stated on this form, which should be read and understood prior to ordering.

How to Order - Reseller shall present Jaye Design LLC with a signed Purchase Order placed by email or by mail. Verbal Purchase Orders and verbal changes will not be accepted. No changes to a given Purchase Order may be made after confirmation of order by Jaye Design LLC. Standard lead-time for Jaye Design LLC Rapid Ship Program products is customarily 10 days or less plus chosen shipping time from confirmation of order. Standard lead-time for Jaye Design LLC remaining products is customarily four to six weeks plus chosen shipping time from confirmation of order. All sales are final, including custom orders. On an exception only basis, if Jaye Design LLC deems that a return or exchange is acceptable, a Restocking Fee of 35% of the Manufacturer's Suggested List Price will apply. No exceptions will be made for custom orders. Custom order rates shall be determined on a per order basis. Custom designs executed by Jaye Design LLC become the intellectual property of Jaye Design LLC. Jaye Design LLC reserves the right to photograph and publish custom projects.

Discontinuance - Jaye Design LLC reserves the right to discontinue or change any price, product, design, function, and finish without prior notice.

Shipping and Handling - Shipping and Handling charges from the place of manufacture, currently Oregon but subject to change, will be added to the total Invoice amount. Please see current Pricelist for relevant Shipping and Handling charges. Jaye Design LLC is not responsible for any damage once products leave the place of manufacture. All claims must be filed with the carrier directly.

Resale - Jaye Design LLC shall receive a signed California Seller's Permit or Certificate of Registration-Use Tax to accept Purchase Orders from a California Reseller or from a Reseller wishing to have merchandise drop-shipped to a customer at a California address. If not, the current appropriate California Sales Tax will be added to the Invoices.

Terms - Jaye Design LLC will offer Reseller **prepaid** terms to initiate production until a relationship is developed. All orders for products for display, and for custom products, are to be **prepaid**. When granted by Jaye Design LLC, payment terms are **Net 21**, defined as Due and Payable 21 days from the date of the Invoice. Large orders may require a 50% deposit to initiate production and may be subject to payment in full prior to release of shipment. If Reseller fails to pay within terms granted by Jaye Design LLC, payment terms will default to **prepaid**. Reseller shall submit a credit application with satisfactory trade and bank references. All credit information must be submitted in writing with an authorized signature. Jaye Design LLC reserves the right to cancel or change its credit terms at the management's discretion and may request advance payment at any time. All payments are to be in U. S. currency only.

Penalties - A penalty of the maximum allowable percent of the Invoice total may be added to all Invoices for which payment is seven days past due. Additional penalties will accrue for any additional days past due thereafter up to the limits allowed by applicable law. Any cost incurred to enforce the collection of an invoice and penalties will be added to the balance due. Jaye Design LLC may hold pending orders on overdue accounts. For each check returned to Jaye Design LLC unpaid by Reseller's bank, a \$35 service charge will be due.

Merchandise Claims and Returns - All sales are final. Any claim for defective merchandise or shortages must be made in writing directly to the shipping company and to Jaye Design LLC within ten days of receipt of the shipment. Defective merchandise, returned for repair or exchange, must be accompanied by a Jaye Design LLC issued Returned Goods Authorization (RGA) form and shipped to the address specified in the RGA. The RGA number must also be marked clearly on each carton returned. No returns are accepted for defective merchandise after thirty days.

Disclaimers - Jaye Design LLC products are made individually and sizes and colors may vary (slight color and shade variations are inherent in the chemical patina process). When ordering additional product to be used in conjunction with previously purchased product, a sample is strongly recommended to ensure closest finish match. Every effort has been made to finish our products in a protective way; however, bronze will inevitably darken as it ages. Please exercise the caution you would with any fine cast metal piece and avoid abrasive cleaners and avoid acidic handling. Returns will not be accepted for irregularities, tarnish or scratching.

These terms and conditions of sale constitute the entire agreement and a binding contract between Customer and Jaye Design LLC and will be governed by the laws of the State of California. All disputes will fall under the jurisdiction of the California courts in the County of San Francisco.

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